

## Terms of purchase

The purchase of gastronomic experiences through FOODIES.COM.CO involves the acceptance of the following terms of purchase and we make available the following email [hola@foodies.com.co](mailto:hola@foodies.com.co) to ask about any doubts regarding the outlines described below:

- The customer guarantees and assures the authenticity and veracity of all the personal data provided to FOODIES.COM.CO and takes responsibility for communicating any modification of the data to have access to the confirmation emails and information related to the acquired experiences through our store. They also commit themselves to consulting the contact channels to inform last minute changes we must take under account prior to the development of the experience.
- The customer accepts having previously checked the information regarding their purchase and that the choices entered in our system are of their full responsibility since all informed conditions for each experience, including VAT and cancellation fees, will be applied. The no-show of the customer will not entitle them to any type of change or refund. Please read all the information before confirming your purchase.
- The customer accepts that the authentication process for accessing the reserved gastronomic experience is made through electronic media by presenting the email-sent QR code on their cellphone or a print of the code. For entering the experience it is necessary that the sent code in the ticket be legible through one of the two options.
- The customer commits to make a diligent use of their ticket received via email, also not to make it available to a third party, since the ticket is a bearer document required only to be presented to guarantee the access to our experiences. FOODIES.COM.CO is not obliged to replace tickets that have not been used by the Customer.
- The Customer authorizes with their purchase the sending of our informative newsletters or those with which we have a corporate relation to the provided contact media registered through email, purchase forms, satisfaction surveys or any other mechanism for data collection. They also authorize us to use their name, profession, testimony, photographs or videos taken during the development of our experiences with publicity or commercial use purposes, as long as the Customer has not explicitly opposed to it in the moment of purchase.
- In case FOODIES.COM.CO, by any cause, could not provide the hired service, the payments made will be fully reimbursed, amount both parties establish and agree as the maximum indemnity payment for the damage inflicted.